

Refund Service Guide



Under the tax refund system, if a foreign traveler purchases more than 15,000 won (excluding VAT) at a tax refund store in Korea, the VAT and individual consumption tax included in the price of the item are refunded.

Subject to tax refund

- > Foreigners under 6 months of stay in Korea
- > Overseas compatriots who have lived abroad for at least two years or less than three months in Korea main land
- > A person who is not obligated to pay taxes in Korea

Refund Robot



Facility of operating in the Funch Reward Lounge with passport scanners for identification are online tax refund platforms for receiving refunds for goods purchased from the online site.



Airport Refund Notice



If the total purchase amount is more than 5 million won, you can get a refund by visiting the refund agency's refund counter at the airport with the receipt of the refund slip issued by the Refund Robot and your passport.

Airport Refund Counter



- > Incheon International Airport T1
3rd floor 28GATE
- > Incheon International Airport T2
3rd floor 249GATE
- > Gimpo International Airport / Gimhae International Airport / Jeju International Airport / Cheongju Airport / Muan Airport / Yangyang Airport / Daegu Airport

Contact Service



If you have any questions or questions while using it, please feel free to contact us at funchreward@theservice.ai



Funchreward.com



Customer Service Center



While traveling abroad, through the online
Convenient shopping

For Receive the purchased item
Pre-book the place and schedule

Visiting the service lounge during overseas tours
After checking your identity through a passport scan

Real-time VAT refund after receiving the product

Funch
REWARD

Funch Reward Service use method

Online Tax Refund Service (funchreward.com)



01 Online shopping



02 Receipt of goods



03 Immediate receipt of refund

Funch Reward How to use the service



01 Subscribe to online sites and select goods

- Funchreward.com Subscribe to Membership
- E-mail Sign up/register passport number
- Select goods



※ Separate subscription required for English/Chinese/Japanese sites
※ For Korean passports, overseas VISA for more than 6 months is mandatory

02 Select where and when to receive the goods

- Funch Reward Select Service Lounge
- Select and schedule when to receive the item
- Payment - Credit Card, Ailpay, WeChat pay, Paypal



03 Receipt of goods and VAT refunds

- Funch Reward Visit the Service Lounge
- Scan your passport Identification by means of identification
- Receive archived goods
- Receive VAT refund immediately

※ If the total purchase amount exceeds 5 million won during the tour
Receive refund through airport refund counter (see airport refund method)



Funch Reward Service lounge



- When you sign up for the place below, you can visit with your registered passport.
- If you need to change your visit schedule, you can apply for a change through the customer center or e-mail.



▶ Service Lounge No. 1

**SK Gas Station
Donggyo Branch (e-mart 24)**
4 minutes walk from Exit 3 of
Hongdae Station



▶ Service Lounge No. 2

**Hongdae Line FRIENDS
(B1F, L7 Hotel)**
1 minute walk from Exit 1 of
Hongdae Station

